

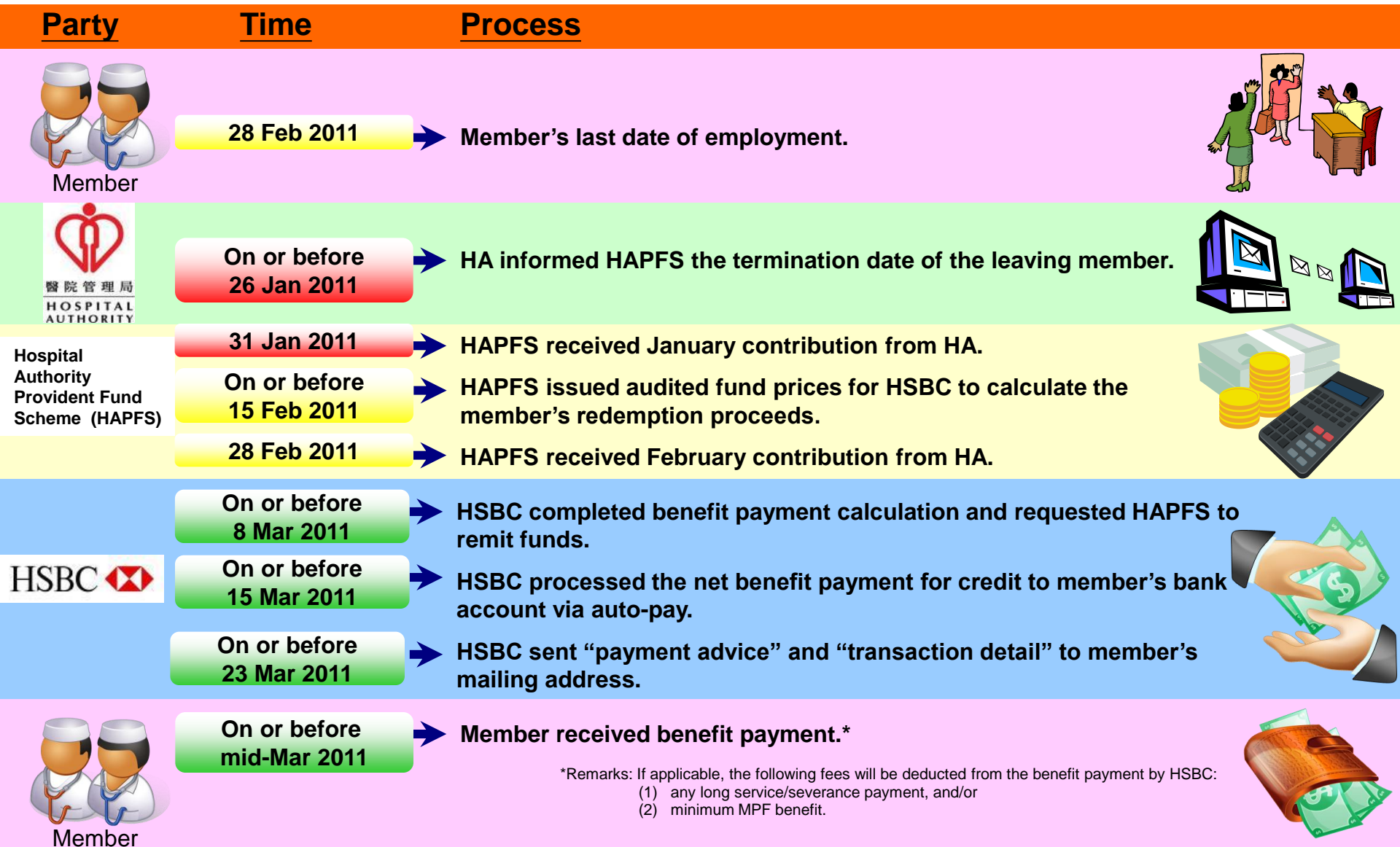
Operational flow of payment release to termination member

發放權益予離職成員之營運流程

HAPFS Membership Termination Operation Flow Chart

The below case study illustrates an overview of the operational flow on how to process a previous termination member case with notice period for *2 months or more*. The termination member received benefit payment within 30 calendar days from last date of employment.

Case study



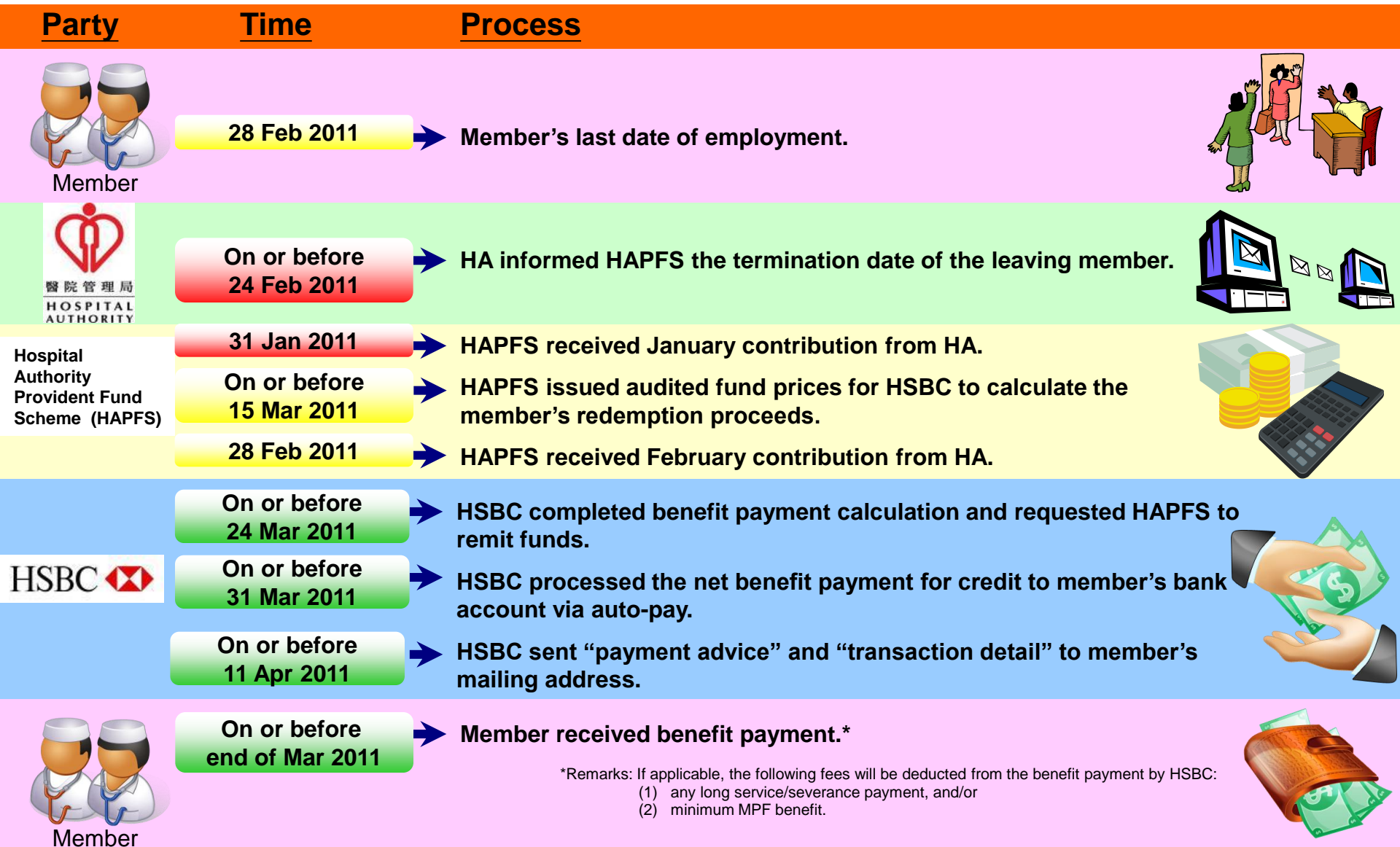
*Remarks: If applicable, the following fees will be deducted from the benefit payment by HSBC:

- (1) any long service/severance payment, and/or
- (2) minimum MPF benefit.

HAPFS Membership Termination Operation Flow Chart

The below case study illustrates an overview of the operational flow on how to process a previous termination member case with *1 month notice*. The termination member received benefit payment within 30 calendar days from last date of employment.

Case study



*Remarks: If applicable, the following fees will be deducted from the benefit payment by HSBC:

- (1) any long service/severance payment, and/or
- (2) minimum MPF benefit.